









Gender Equality and Social Inclusion (GESI) Assessment for the CWISE Project in Khulna of Bangladesh

June 2019

Submitted to



Netherlands

Development

Organisation

Submitted by



Spectra Tulip, House # 10, Flat #102, Road # 5/1 Block # D, Niketan R/A, Gulshan, Dhaka-1207, BANGLADESH. e-mail: devresonance.bd@gmail.com; Phone: +88 01731730455; +8804478014505

www.devresonance.com

ACKNOWLEDGEMENT

We would like to acknowledge SNV Netherlands Development Organization in Bangladesh for comprehending the impelling need of this research. We are especially thankful to Mr Marc Perez Casas, WaSH Sector Leader of SNV for his cordial support and cooperation towards the accomplishment of the study.

Our heartfelt gratitude to Dr Dhruhini Maneshka Eliatamby, Senior Associate, Iris Group for her intellectual input and guidance at different stages of the research. The research team was benefitted from idea, thinking, vision and experience of Dr Eliatamby and Iris Group.

We highly appreciate extremely valuable inputs, comments and suggestions of Ms Merelin Keka Adhikari, Capacity Building and Training Advisor, City-Wide Inclusive Sanitation Engagement (CWISE) Programme and Mr SAM Husain, Behaviour Change Communication Advisor, CWISE programme during research design and analysis of the collected data. The steady support and effective coordination between the Research Team, Iris Group and CWISE programme colleagues in Khulna has made the endeavour successful.

We would like to express our profound gratitude to the officials of Khulna City Corporation for their unimpeded cooperation towards data collection for the research during Ramadan. It is worth mentioning that without their support, it would have been not possible to collect data and information smoothly.

During this endeavour, the Research Team met a number of government and non-government officials who helped this research by sharing their own experience in the sector. We would like to express our gratitude to them. Their vast knowledge about and experience helped this research in many ways. We are indebted to all the participants of focus group discussions who shared their experience, views and aspirations with us with immense enthusiasm.

The summary findings of the research was disseminated in a workshop in Khulna. We are thankful to the participants of the workshop for their critical comments and suggestions towards findings of the research. We are extremely grateful to the Mayor of Khulna City Corporation, Mr Talukder Abdul Khaleque not only for helping with the mundane aspects of this research but also for giving his valuable comments and suggestions.

Our deepest gratitude to all the members of the research support team for their hard work and uncompromising commitment, ensuring quality of the collection and processing of the data, and reviewing literature and documents for the research.

Core team of the research, DevResonance Ltd

Dhaka: 2019

LIST OF ABBREVIATION AND ACRONYMS_

ADB Asian Development Bank

CDC Community Development Cluster

CT Community Toilet

CSO Civil Society Organization

CWISE City Wide Inclusive Sanitation Engagement
DPHE Department of Public Health Engineering

FGD Focused Group Discussion FSM Fecal Sludge Management

GAIM Gender Analysis and Integration Matrix
GESI Gender Equity and Social Inclusion

KCC Khulna City Corporation

KCDO Khulna Community Development Organization

KDA Khulna Development Authority

KII Key Informants Interview

KU Khulna University

KUET Khulna University of Engineering and Technology

KWASA Khulna Water and Sanitation Authority

MoU Memorandum of Understanding

MoWCA Ministry of Women and Children Affairs

NGO Non-government Organization

PT Public Toilet ST School Toilet

SVC Sanitation Value Chain

UN United Nations

UNDP United Nations Development Program
UPPR Urban Partnership for Poverty Reduction

TABLE OF CONTENTS_____

ACKNOWLED	GEMENT	2
LIST OF ABBR	EVIATION AND ACRONYMS	3
EXECUTIVE SUMMARY CHAPTER 1: INTRODUCTION AND BACKGROUND CHAPTER 2: METHODOLOGY		5
3.1 REVIEW OF POLICY DOCUMENTS		19
3.2 REVI	EW OF PROJECT DOCUMENTS	23
CHAPTER 4: F	INDINGS	32
4.1 G	ender Equality	32
4.1.1	Stigma	32
4.1.2	Manual Labor in the Sanitation Workforce	34
4.1.3	Administration, Management, and Business Ownership Across the SVC	35
4.1.4	Inclusive Design, Maintenance, Use of PTs, CTs and STs	37
4.1.5	Cost-Benefit of Engaging Women and Third Gender in the SVC	42
4.1.6	Governance and Political Representation	43
4.2 Sc	ocial Inclusion	46
4.2.1	Social Stigma	46
4.2.2	Labor in the Sanitation Workforce	47
4.2.3	Administration, Management, and Business Ownership Across the SVC	49
4.2.4	Inclusive Design, Maintenance, Use of PTs, CTs and STs	50
4.2.5	Governance and Political Representation	51
CHAPTER 5: F	ECOMMENDATIONS	53
5.1 Pr	oject	53
5.2 Po	olicy Advocacy	54
REFERENCES.		55
ANNEX-1: TERMS OF REFERENCE (TOR)		58
Annex-2: St	UDY TOOLS	61
Annex-3: Lis	T OF PEOPLE MET	66
Annex-4: Lis	T OF FGDs	69
APPENDIX: G	ENDER ANALYSIS AND INTEGRATION MATRIX	70

EXECUTIVE SUMMARY ___

The study is titled Gender Equality and Social Inclusion (GESI) Assessment for the CWISE project in Bangladesh which is located in Khulna city. The broad objectives of the current assignment, as agreed under the terms of the contract offered by SNV Netherlands in Bangladesh to DevResonance, were adhered to. The objective of the study is to conduct an assessment to identify the current norms, practices and gaps to address Gender Equity and Social Inclusion (GESI) issues for increasing access and use of WaSH services for all, particularly in Khulna. The research team developed a framework for appropriate compilation of primary level qualitative data, compiled such data from secondary sources as exhaustively as possible, used those to provide insights into analysis pertaining to gender equality and social inclusion, and undertook assessment of these two issues.

Review of the policy, strategy and guidelines of different government and non-government agencies on sanitation reveals that these consider men and women only regarding gender in their documents. Regarding inclusion, the documents mention about hard core or extreme poor, people living in slums, low income settlements, and geographically hard to reach areas, and female headed households. Voice and participation of women, third gender, marginalized people in planning and design process of project and services is absent as current system and mechanism in government agencies do not have scope for this. There is a lack of orientation and training on gender and social inclusion related to sanitation among the staff in these agencies. However, there are evidences of commitment and enthusiasm at individual level in these agencies in the area of policy shift, recruitment, capacity building for inclusion of women, third gender, and marginalized people in sanitation.

Gender stereotype roles and norms play significant role in sanitation and hygiene behavior. It is found that women carry most of the day-to-day sanitation burden from latrine cleaning to children's sanitation needs. The women and girls are the main caregivers of children, disabled and elderly--they accompany them to the toilets. They also consider FSM (Fecal Sludge Management) to be men's work and allow male family members to speak on this topic. However, it is most often the women who bring up issues related to sanitation and overflowing sludge with their husbands. Men are usually found to be engaged in toilet maintenance and financing construction. Regarding sanitation value chain, men do not allow women to work on sludge as it is a man's job. It is also believed that this work demands a lot of physical strength which a woman usually doesn't have including the perception that they cannot get into the tank and go to the dumping station at night.

There are also stigma and security attached to this. Caretaker of a public toilet is considered one of low standard jobs to women and hides from the relatives and own family about the work. Harijan women were previously engaged as family assistance, currently their educated children dissuade them in engaging in the sanitation value chain (SVC). On the other hand, while Hrishi community (shoe repairer community) view cleaning toilets as being beneath them, few women are already involved in cleaning toilets in houses and commercial places and earning income.

The women and girls do not regularly use public toilets (PTs) because: they are dirty, have bad odor, are not located conveniently, men are often present near the entrance, caretakers are male, doors to female chambers are broken, there are no MHM facilities, entrance faces in the direction of men's urinals, there is poor lighting, western style facilities as they are unfamiliar with them and are more accustomed to pit latrines. They only use PTs during long journeys and emergencies.

There are no third gender CTs/PTs in Khulna. Hijra usually use women's chambers and MSM (Men having sex with men) use men's chambers at PTs. Person with disabilities face added disadvantages